

EXPEDITORS EXPANDS GLOBAL AIRCRAFT ON GROUND SERVICES AMID RISING DEMAND FOR TIME-CRITICAL AVIATION AND AEROSPACE LOGISTICS



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Dedicated global critical logistics teams, 24/7/365 in-office support, and access to Expeditors' worldwide network enable aviation and aerospace customers to respond to urgent disruptions.

BELLEVUE, Wash.--(BUSINESS WIRE)-- **Expeditors** International of Washington, Inc. (NYSE:EXPD) today announced the expansion of its global Aircraft on Ground (AOG) capabilities, bringing together dedicated critical logistics teams, 24/7/365 support centers, and access to the company's global network to support aviation and aerospace customers facing urgent operational disruptions.

The AOG offering supports airlines, aircraft manufacturers, maintenance, repair and overhaul (MRO) organizations, aerospace suppliers, defense customers, advanced air mobility providers, and other aviation stakeholders facing urgent transportation and logistics requirements across global markets. The expansion comes amid rising demand for time-critical airfreight logistics and aging fleets, creating a greater need for specialized logistics support during unexpected aircraft downtime, critical parts shortages, unplanned maintenance events, and other operational challenges.

"When an aircraft is grounded, every minute is critical," said Jim Cangiano, Global Director, Aviation and Aerospace at Expeditors. "Our expanded AOG capabilities combine specialized expertise, global reach, and around-the-clock execution to minimize downtime, maintain operational continuity, and manage complex logistics challenges efficiently."

Key elements of Expeditors' enhanced AOG offering include:

- Dedicated in-office global critical logistics teams, available 24/7/365
- Customized onboarding and customer-specific operating procedures
- Real-time shipment visibility and proactive milestone communication
- Flexible transportation solutions, including next-flight-out, dedicated trucking, hand-carry, and charter options
- End-to-end customs guidance and support
- Access to Expeditors' global network of more than 300 locations for coordinated execution and final-mile delivery
- Enhanced monitoring, contingency management, and compliance oversight throughout the shipment lifecycle

The continued enhancement of Expeditors' AOG offering advances the company's broader Critical Logistics Services (CLS) strategy by strengthening the dedicated teams, capabilities, and infrastructure to support customers with

urgent, business-critical transportation requirements. The structured approach combines rapid response, operational accountability, and continuous communication from initial request through final delivery.

“At Expeditors, our priorities are our customers’ priorities,” Cangiano added. “In aviation, precision, reliability, and speed are essential, especially when an aircraft is grounded. We developed our AOG capabilities around what customers told us they need most during urgent disruptions: experienced teams, clear communication, and execution they can count on from start to finish.”

For more information about Expeditors’ AOG solutions, visit the [Aircraft on Ground webpage](#) or contact your local Expeditors representative.

About Expeditors

Expeditors International of Washington, Inc. is a global logistics company headquartered in Bellevue, Washington. The company employs trained professionals in 171 district offices and numerous branch locations across six continents, linked into a seamless worldwide network through an integrated information management system. Services include the consolidation or forwarding of air and ocean freight, customs brokerage, vendor consolidation, cargo insurance, time-definite transportation, order management, warehousing and distribution, and customized logistics solutions. For more information, visit expeditors.com.

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